

Dr. Mr. Rosenberg,

From the first phone call to your office, you came across with such dedication  
Starting from the initial intake and on to the application  
You worked through each detail of our upcoming renovation  
And planned a haven for our child with every accommodation

Just to think we would have a bedroom with space for equipment and all his medication  
Closets to hide feeding pumps, and Vest equipment along with oxygen inhalation  
A dream- come- true, a therapy room where his therapy can take place in one location  
A brilliantly designed bathroom with all accessible accommodation  
The fact that his caregivers can give our family privacy is a major consideration!

It was *Erev Shabbos* and amidst all your home preparation-  
Your phone rang endlessly with yet another situation.  
The S\_\_\_\_\_ called you to run over in total desperation,  
Some workers arrived and committed a major violation

They took apart the framework, which was the primary foundation  
Of the apartment for our child, made possible by your organization  
You dropped everything and ran over, to fix each complication  
You worked with the contractor until there was proper restoration

You played social worker to convince him to put insulation  
And came time and time again for peace preservation  
And so patiently dealt with each of his argumentation  
We marveled at your diplomacy as you handled each situation!

And when he flared up once again and ran out with determination  
And flipped out when you came with a list of accusations  
That the wall really was devoid of the promised insulation  
And he couldn't be trusted with money calculation

That he approved the tiles he denied with much aggravation  
You brought along the manager to do an investigation  
And decide how to proceed was hours in consultation  
And each and every issue needed clarification  
But by late afternoon you got them back to fulfill their obligation

We want to thank you again for going beyond your hired occupation  
In helping us and other families of the challenged population  
To have proper home planning to help our child with his limitation  
In making our home accessible, which would give our lives some normalization

Mr. Rosenberg you deserve a standing ovation  
Words cannot possibly give proper explanation  
Human pen or words not adequate communication  
For our overwhelming feelings of appreciation

You should pass our gratefulness on to Hamaspik so they give you proper compensation!  
In the *z'chus* of what you and Hamaspik do *B'tovas* our nation,  
And help out the special needs population  
May *hakodosh baruch* you repay you with every accommodation

May you have *nachas* galore in multiplication  
Everything should go easy this year, with no limitation  
Hashem should bless you that you should be able to have continuation  
In doing your work with total dedication.

With utmost appreciation,

The S \_\_\_\_\_